

## What is it?

- FREE NAVIGATOR SERVICES: HOPE in Child Care establishes a system where families can receive free guidance on locating, enrolling in, and managing the costs associated with child care.
- **SUPPORT IN MULTIPLE LANGUAGES:** Understanding that North Carolina is diverse, the program offers services in multiple languages and ensures protections against discrimination, making it accessible to all families regardless of background.
- **COMMUNITY-BASED OUTREACH:** To spread the word and maximize reach, this bill supports community-based education efforts. These initiatives are culturally competent and aim to ensure that every family, especially those in underserved areas, knows about the resources available to them.
- CONTINUOUS IMPROVEMENT: The program isn't just about helping families today but also improving for tomorrow. Regular training for staff and continuous feedback loops ensure services evolve to meet the changing needs of North Carolina families.

CONGRESSMAN

## WILEY—NICKEL

SERVING NORTH CAROLINA'S 13TH DISTRICT

